

New User

02/22/2023 06:20 PM - Martin Tierney

|                                                                                                                                                                   |                                      |                                  |            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------------------|------------|
| <b>Status:</b>                                                                                                                                                    | Open                                 | <b>Start date:</b>               | 02/22/2023 |
| <b>Priority:</b>                                                                                                                                                  | Normal                               | <b>Due date:</b>                 |            |
| <b>Assignee:</b>                                                                                                                                                  |                                      | <b>% Done:</b>                   | 0%         |
| <b>Category:</b>                                                                                                                                                  |                                      | <b>Estimated time:</b>           | 0.00 hour  |
| <b>Target version:</b>                                                                                                                                            |                                      | <b>Spent time:</b>               | 0.00 hour  |
| <b>vote:</b>                                                                                                                                                      |                                      | <b>billingAccountCode:</b>       | null       |
| <b>simcardId:</b>                                                                                                                                                 | null                                 | <b>userId:</b>                   | null       |
| <b>accountId:</b>                                                                                                                                                 | 0b000064-8632-14c1-8186-7a49bb532dce | <b>parentUserId:</b>             | null       |
| <b>accountName:</b>                                                                                                                                               | Marty Test Account                   | <b>isSellerRestrictedTicket:</b> | null       |
| <b>tenantName:</b>                                                                                                                                                | default                              |                                  |            |
| <b>Description</b>                                                                                                                                                |                                      |                                  |            |
| When a new user creates an account, he never receives the link to log into the account. <a href="http://portal.imatrixsys.com/">http://portal.imatrixsys.com/</a> |                                      |                                  |            |
| Also, you are not able to respond to <a href="mailto:support@portal.imatrixsys.com">support@portal.imatrixsys.com</a>                                             |                                      |                                  |            |